

January 16, 2012

Internal Police Review Authority
1615 W. Chicago Ave., 4th Floor
Chicago, Illinois 60622

Dear IPRA:

I was dissatisfied with the police service I received from a desk Sgt by the name of Sgt. Vargas, the night of 1-2-12, late PM hours.

His first comments were: "I will try to help you out," said in a friendly, cooperative tone, via the phone.

After I explained my situation with the 2 police officers & the street Sgt, Sgt. Vargas stated emphatically, "I can't get involved."

My complaint is as follows:

1. Why offer to help, then withdraw the offer?
 - a) personal reasons?
 - b) knew the officers + felt because of his knowledge that he should not get involved?
 - c) customer-service wasn't his "thing" that night?

2. As soon as Sgt. Vargas heard my complaint about Sp. Officer Torres + Sp. Officer Doyle + Street Sgt. Carlson, he, Sgt. Vargas, backed out immediately + put up a wall.

Why did he do this?
What was his reasoning?

3. How was what Sgt. Vargas did + did not do considered a professional + ethical stand?
4. Why was my not being allowed to sign a complaint against my now former landlord, an issue for Sgt. Vargas?
5. Would Sgt. Vargas be considered a CPD Supervisor? Yes or No.
6. Could he have registered my complaint, telephoned AFRA with the info, then submitted a written memorandum to AFRA with all the available information? Yes or No

These are my questions + concerns.

I was then shuffled off to another office whose name I did not get + told that the person I should talk to was Watch Commander Lt. Cook, but that he was busy. No one bothered to take a message for Lt. Cook so he could call me when he wasn't so busy.

This whole scenario left a very bad taste in my mouth.

My contact info:

Phone [REDACTED]

Eves [REDACTED]

Thank you for your acknowledgement of this consistent b.s. letter sincerely,